GREYSCALE SOLUTIONS

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It Sounds Like Hype But It's True...
Quality IT Services When You Need It!

We are your trusted resource and advisor committed to developing and providing IT services tailored to your vision. We work side by side with you as a seamless extension of your team. We bring a wealth of expertise and top-notch customer service to help support your organization's mission.

FOR US, IT'S MORE THAN BUSINESS, IT'S ABOUT EMPOWERING YOUR SUCCESS.

470-914-9990   support@greyscale-soutions.com

Standard Service Bundle
Starting at $115/Month per User

- Unlimited Service Desk
- Network Monitoring
- Email Protection: Inbound Spam, Outbound Encryption and more
- Four-Layer Security Protection
- Endpoint cyber-security protection
- Compromised Website filtering
- AI-based endpoint foothold detection and alerting
- Zero Trust Policy Management
- Microsoft Windows Desktop and Laptop Encryption Software and Management
- Patch Management for Microsoft OS and Supported Infrastructure Devices (Switches, Firewall, and Wireless Access Points)
- Network Infrastructure Management: Support, Monitoring, and Patching
- Microsoft 365 User Management (Adds/Deletes/Changes of 365 users)
- Dedicated phone number for Service Team
- Vendor Management
- Technology Planning Meetings (1-4 times per year)
- Access to our Ticketing System and Client Portal (if desired)
- Semi-Customizable Metrics Dashboard (if desired)
- Monthly Reporting on Service Health
- Enhanced Online Security Training with Periodic Phishing Testing and Dark Web Monitoring
- Active Monitoring use for alerts.

Enhanced Service Bundle
Starting at $140/Month per User

- Unlimited Service Desk
- Network Monitoring
- Email Protection: Inbound Spam, Outbound Encryption and more
- Four-Layer Security Protection
- Endpoint cyber-security protection
- Compromised Website filtering
- AI-based endpoint foothold detection and alerting
- Zero Trust Policy Management
- Microsoft Windows Desktop and Laptop Encryption Software and Management
- Patch Management for Microsoft OS and Supported Infrastructure Devices (Switches, Firewall, and Wireless Access Points)
- Network Infrastructure Management: Support, Monitoring, and Patching
- Microsoft 365 User Management (Adds/Deletes/Changes of 365 users)
- Dedicated phone number for Service Team
- Vendor Management
- Technology Planning Meetings (1-4 times per year)
- Access to our Ticketing System and Client Portal (if desired)
- Semi-Customizable Metrics Dashboard (if desired)
- Monthly Reporting on Service Health
- Enhanced Online Security Training with Periodic Phishing Testing and Dark Web Monitoring
- Active Monitoring use for alerts.
- Firewall IDS/IPS Enhanced Security upgrade
- Duo 2-factor Authentication Licenses
- Quarterly Network Security Assessment
- Annual Security Review and discussion + 1 Compliance Audit Review
- Enterprise level, centrally managed Password Manager for Employees (if desired)

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Business Development Specialist:

Optional Add- On Services

- Onsite Support during business hours (M-F, 7am-6pm Central Time)
- **24-7-365 live** (US-based) Service Desk response
- Scheduled, recurring onsite visits (Requires Onsite Support option above to be chosen)
- Backup And Disaster Recovery (BDR) Solution. Onsite and Offsite backup, including monitoring. Options for 1 year or unlimited cloud retention.
- SIEM (Security Information and Event Management) Log Monitoring
- Email Migrations From Gmail to 365
- Cloud Infrastructure Services
- Telecom and Networking Services.